CONSUMER CLAIMS TRIBUNAL

Claim Number CCT/23/25/F

Andreas Zeisler

vs

Transitash Hub Ltd / Carwiz

Today, the 1st December 2025

The Tribunal:

Having seen the Statement of Claim filed by the applicant on 31st January 2025;

Having seen that the respondent company was duly served with the Notice of Hearing and the Statement of Claim on the 10th October 2025;

Having seen that a representative of the defendant company failed to appear for the sitting of the 24th November 2025 before the Tribunal without justification, despite the Tribunal calling the case once again 15 minutes after the scheduled time.

Having heard the applicant's sworn testimony;

Having seen all the documents presented by the applicant;

Having seen Regulation 12.1 of S.L. 378.01;

Having seen that the Claim was put off for a final decision.

Considered:

Whereas in the instant Claim, the applicant is claiming the sum of one hundred and ten Euro (€110). Applicant explains that he rented a car from defendant company at

Malta International Airport in August 2024 and after he damaged a plastic wheel cover (commonly known as a 'hub cap'), he was charges a total fee of €224, out of which €134 was for the wheel cover. The reason the claim, in the applicant's words, is that the price charged for a plastic wheel cover is manifestly excessive. Applicant duly confirmed his version of events on oath.

Whereas on the other hand, the defendant failed to enter an appearance before the Tribunal, despite being validly served with the Notice of Hearing and despite filing a written reply. Owing to this absence, the Tribunal is deprived of an explanation of the relevant facts according to the defendant. Moreover, reference is made to Regulation 12.1 of S.L. 378.01 which sets out that the Tribunal may decide a claim against the respondent when it fails to appear for the sitting without justification. It is the duty of the parties to follow up as regards sitting dates to ensure that they duly attend.

Whereas in view of the above considerations, the Tribunal believes that the applicant's Claim is well-founded and thus, should be upheld.

Decision:

For the above reasons, after having seen Chapter 378 of the Laws of Malta, the Tribunal decides this claim by upholding it and consequently condemns the defendant to pay the applicant the sum of one hundred and ten Euro (€110).

Legal interest shall run as from the date of this decision.

All costs shall be borne exclusively by the defendant.

Avv. Mattia Felice LL.B., LL.D. (Melit.), ECPC-B (Maasticht)
Arbiter